

# People ASC - Summary Data for Scrutiny Panel

**Q3: 2021-22**

## Key Priorities ASC Business Objectives:

- Reduce** the number of older and younger adults whose long term support needs are met by admission to care homes.
- Increase** the number of customers whose short term support services enable them to live independently for longer
- Increase** the number of older people who stay at home following reablement or rehabilitation
- Prevent**, reduce or delay the need for care

## 1. Admissions to Permanent Care per 100,000 (18-64)

2021-22 Target rate = 16

Worcestershire 18-64 Population = 341,279

Good Performance = Lower ↓

**Definition: Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population. (ASCOF 2A(1))**

### Analysis:

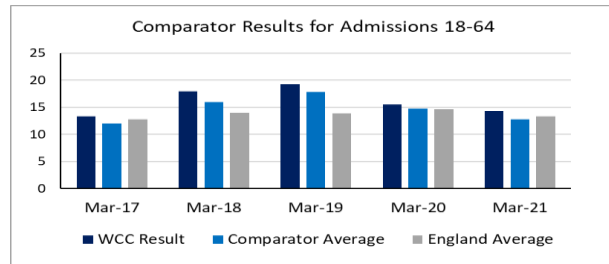
This national indicator looks at planned admissions and as such includes 12 week disregards, so potentially some of those included will eventually become self funders.

The data includes people within the age group 18-64 who have physical disabilities, learning disabilities or mental health issues.

Controls are in place to ensure that permanent admissions are minimised and are only used where there is no other support available in a community based setting. Work is ongoing to ensure that maximum use is made of services such as supported living, and all options to support young people to remain living independently or with families are considered as a priority.

### Comparator Data:

Comparator data is now available to 2020-21. Although the WCC rate of admissions for younger people decreased in Mar-21 to 14.4, it was still above the comparator and England average.



Year/Month	WCC Result	Comparator Average	England Average
Mar-17	13.3	12.0	12.8
Mar-18	17.9	16.0	14.0
Mar-19	19.3	17.8	13.9
Mar-20	15.5	14.7	14.6
Mar-21	14.4	12.8	13.3

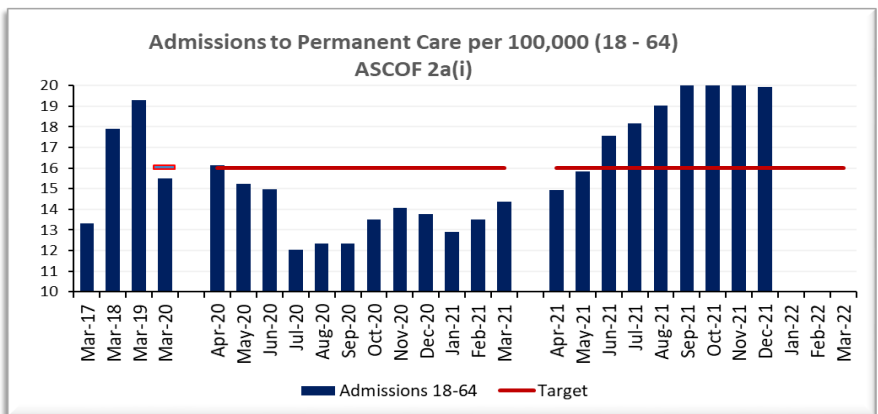
### Worcestershire Results

Month	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
Result and RAG	14.4	14.9	15.8	17.6	18.2	19.1	20.5	20.2	20.2	19.9			
Numerator	49	51	54	60	62	65	70	69	69	68			

### Q3 2021-22 Commentary:

Over the last 3 years the rate of admissions per 100,000 18-64 year olds has fallen year on year from 19.3 (66 young people) Mar-19 to 15.5 (53 young people) in the year to Mar-20, and was 14.4 (49 young people) in the year to end Mar-21.

The result for Dec-21 is a rate of 19.9 which is 68. An action plan for operational, finance, reporting and commissioning staff has been established as part of monthly performance review cycle and is focussing on all admissions to care, particularly alternative provisions such as shared lives and supported living and the impact of the domiciliary care market. A small reduction has been achieved since Q2, moving to AMBER (from RED).



2. Admissions to Permanent Care per 100,000 (65+)

2021-2022 Target rate = 574

Worcestershire 65+ Population = 137,440

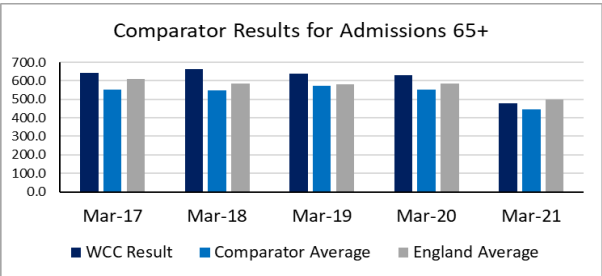
Good Performance = Lower ↓

**Definition: Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population. (ASCOF 2A(2))**

**Analysis:**  
This national indicator looks at planned admissions and as such includes 12-week disregards, so potentially some of those included will eventually become self funders. Permanent admissions for people over the age of 65 are included in this indicator.  
The aim is to support older people to remain living independently, in their own homes, for as long as possible. Measures are in place to ensure that admissions only occur where there is no other option to meet a person’s needs. There are audits of all new admissions to ensure they are appropriate and to identify any key trends/themes. These are reported to the Assistant Director monthly and PDLT quarterly. As the population ages and has increasingly complex needs the pressure on preventing admissions becomes increasingly challenging. There will be an implication of Covid on people’s long-term health and well-being that could impact on the need for 24/7 care.

**Comparator Data:**  
Comparator data is now available to 2020-21.

The WCC rate of admissions for 65+ dropped significantly in this period and although still above the comparator average (more admissions than other similar authorities) it is below the England average.

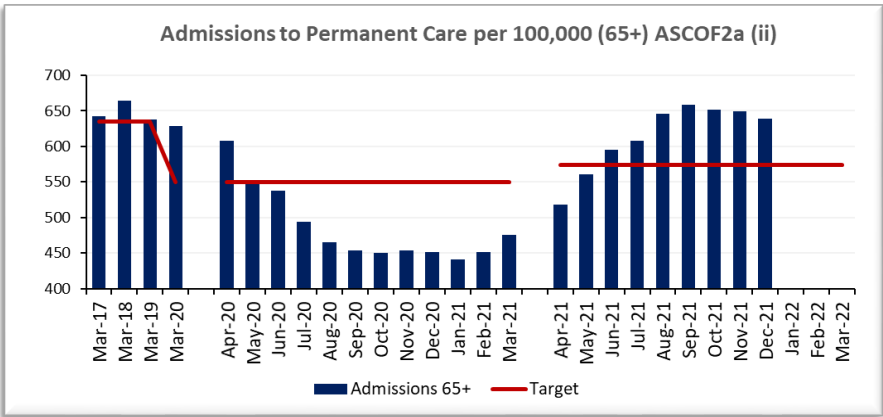


Year/Month	WCC Result	Comparator Average	England Average
Mar-17	642.0	552.2	610.7
Mar-18	663.9	549.8	585.6
Mar-19	637.9	571.3	579.4
Mar-20	629.1	553.7	584.0
Mar-21	475.8	447.2	498.2

Worcestershire Results


Month	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
Result and RAG	475.8	518.1	560.3	595.2	607.5	646.1	659.1	651.2	649.7	639.6			
Numerator	654	712	770	818	835	888	906	895	893	879			

**Q3 2021-22 Commentary:**  
Over the last 4 years, the admission rate per 100,000 of the older population has fallen from 663.9 (850 older people) in 2018 to 477.3 (656 older people) in the year to end Mar-21. Admissions have steadily risen since Mar-21, peaking in Sep and now slowly falling.  
Work streams to address this are ongoing. Commissioners are working with social workers where barriers to extra care placement occur and developing training to support use for those with mental health difficulties. Scrutiny of Continuing Health Care Funded placements has resulted in fewer disputes. Throughout the year all placements are audited to ensure provision is being used appropriately and to understand the drivers behind this.



3. Outcomes of Short-term Services

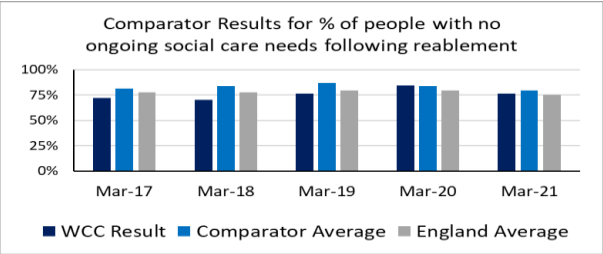
2021-2022 Target = 83.5%

Good Performance = Higher 

**Definition: Proportion of people with no ongoing social care needs following a reablement service - sequel to short term services to maximize independence (ASCOF 2d)**

**Analysis:**  
This is a national ASCOF indicator which measures rehabilitation success rates for people (all ages 18+) , in terms of the percentage who do not require ongoing services following a reablement service. In Worcestershire this has related solely to services provided by the Urgent Promoting Independence Team (UPI) (which focusses on hospital discharge) but from Oct-21 the new community reablement service is also included.  
COVID-19 has significantly impacted the cohort of people using these services, particularly for those discharged from hospital where the focus has needed to be on system flow. New hospital discharge models were in place from the start of Covid-19 and have meant that more complex people are being given the opportunity for reablement and leaving hospital via Pathway 1 with the UPI team.

**Comparator Data:**  
Comparator data is now available for 2020-21.  
  
The result for WCC was 76% - which is higher than the England average but below comparators.

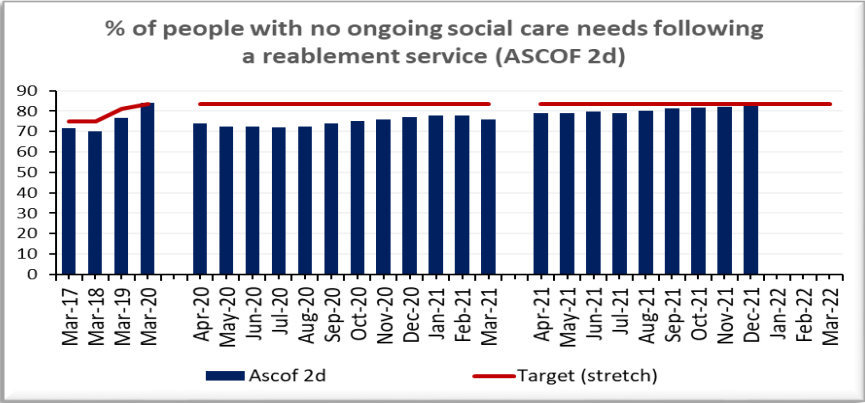


Year/Month	WCC Result	Comparator Average	England Average
Mar-17	71.7%	81.2%	77.8%
Mar-18	70.1%	83.5%	77.8%
Mar-19	76.6%	86.7%	79.6%
Mar-20	84.2%	83.9%	79.5%
Mar-21	76.0%	79.1%	74.9%

Worcestershire Results


Month	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
Result and RAG	76.0%	78.9%	79.0%	79.6%	79.2%	80.0%	81.4%	81.7%	82.1%	82.9%			
Numerator	1207	116	169	258	334	412	516	614	739	846			

**Q3 2021-22 Commentary:**  
For 2020-21 the result was 76% compared with 84.2% in the previous year. This decrease is linked to pressures during the pandemic meaning people with more complex needs were discharged from hospital through pathway one to facilitate hospital discharge and flow across the whole system.  
  
In 2021-22 the result has gradually increased to 82.9% at Dec-21. There continues to be pressures across the system so any increase shows how well the service are doing. This does fit with previous trends for performance to increase over Sept and Oct then gradually decline as focus tends to be on flow through winter.



#### 4. People aged 65+ at home following Rehabilitation

2021-2022 Target = 82.0%

Good Performance = Higher 

**Definition: : Older people remaining at home following hospital discharge and a reablement service - Proportion of 65+ who were still at home 91 days after discharge from hospital into reablement/rehabilitation services. (ASCOF 2b)**

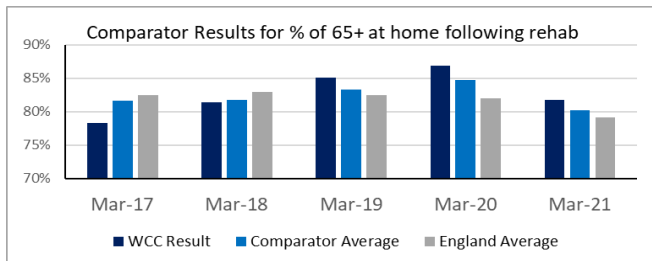
##### Analysis:

This is a national indicator that measures the percentage of older people who have gone through a reablement program on discharge from hospital and are still at home 91 days later, on a quarterly basis. Reablement services include some that are health led.

The acute hospitals are under increasing pressure, and there continues to be higher acuity in patients discharged to reablement services. These services support people being discharged to remain independent for as long as possible, and it becomes increasingly challenging to ensure that they are at home after 91 days as the needs of people using these services become more complex. As before, COVID-19 has significantly impacted this cohort of people.

##### Comparator Data:

Comparator data is now available for 2020-21 above both the national and comparator averages.



Year/Month	WCC Result	Comparator Average	England Average
Mar-17	78.3%	81.6%	82.5%
Mar-18	81.4%	81.8%	82.9%
Mar-19	85.1%	83.3%	82.4%
Mar-20	86.9%	84.7%	82.0%
Mar-21	81.8%	80.2%	79.1%

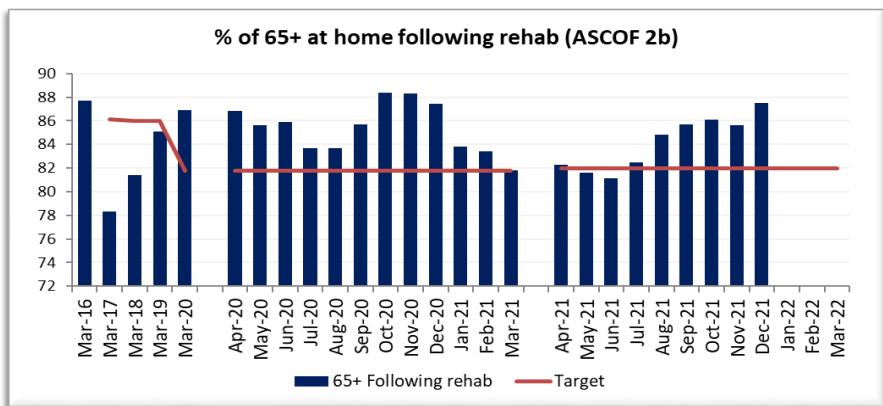
##### Worcestershire Results

Month	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
Result and RAG	81.8%	82.3%	81.6%	81.1%	82.5%	84.8%	85.7%	86.1%	85.6%	87.5%			
Numerator	453	428	421	450	442	474	466	447	433	447			

##### Q3 2021-22 Commentary:

Despite the pressures across the health and social care system due to Covid, performance on this measure for 2020-21 was 81.8%. This was lower than the previous year's result of 86.9% but a good result in the pandemic.

In Quarter 3 2021-22 the result was has steadily increased to 87.5%. There has been a historic trend for results to be higher in Sept and Oct and then to fall through the winter months as the focus needs to be on hospital flow to alleviate pressures across the system. For this December there were more positive returns from the Neighbourhood Teams and the results for October and November helped the December result to be higher than usual.



## 5. Annual Care Package Reviews Completed

2021-22 Target = 95%

Good Performance = Higher ↑

**Definition:** Percentage of people in services for twelve months who had a review completed in those twelve months or whose review is in progress at that point

### Analysis:

This is a local measure that looks at people who have been in receipt of services for a year or more and checks that they have been reviewed in that period.

### Worcestershire Results

Month	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
Result and RAG	85.8%	86.7%	87.4%	86.9%	88.1%	87.8%	87.2%	86.2%	86.8%	87.5%			
Numerator	4016	4079	4131	4087	4181	4184	4172	4128	4154	4156			

### Q3 2021-22 Commentary:

Performance at the end of 2020-21 was 85.8%. For Quarter 3 2021-22 the result has increased to 87.5%. Service areas with higher levels of overdue reviews have action plans in place to improve performance and are tackling those overdue the longest. Mental health teams have improved performance significantly and are now GREEN at 95.6% - improving from 78% when they returned to WCC in Apr-21.

Specification being developed for external provider to bring in further support.

